



Republic of the Philippines
CATBALOGAN WATER DISTRICT
Pier 2, Allen Avenue Extention
Catbalogan, Samar
Tel # (055) 251-2669/ 543-9259

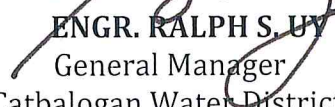
CERTIFICATION OF COMPLIANCE

I, **RALPH S. UY**, Filipino, of legal age, *General Manager* of the Catbalogan Water District (CWD), being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

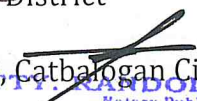
1. The Catbalogan Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of CWD;
 - b. Frontline services offered;
 - c. Step-by-step procedure in availing of frontline services;
 - d. Employee responsible for each step;
 - e. Time needed to complete the procedure;
 - f. Amount of fees;
 - g. Required documents; and
 - h. Procedure of filing complaints.
2. The Citizen's Charter is posted as information billboards in the office of Catbalogan Water District that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said services offices.
4. The Citizen's Charter is written either in English printed (softbound) an information material.
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizens Charter was launched on April 1, 2009 which was published on September 18, 2009 in various local news papers and underwent review and revision last March 2014 as required under Section 4, Rule IV of the IRR. After the evaluation, the review committee found the existing Citizens Charter still effective thus made no changes with the charter. However, there were some internal process and documents that were identified which were improved and/or enhanced to streamline, shorten the duration and reduce the number of signatories.

This certification is being issued to attest to the accuracy of all foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, we have hereunto affixed our signatures this ___ day of May 2014 at Catbalogan City, Philippines.


ENGR. RALPH S. UY
General Manager
Catbalogan Water District

Subscribed and sworn to before me this 27 MAY 2014, 2014, Catbalogan City,


APRIL RANDOLPH S. UY
Notary Public
Until December 31, 2015
Rizal Avenue, Catbalogan City, Samar
Notarial Commission No. 09-12-18-13; Catbalogan
Roll No. 51824 - 2006
PTR No. 1062762 - 01/13/14; Samar
IBP No. 955326 - 01/10/12; Leyte
MCLE Compliance No. V - 0000274, 07/16/13

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